

CONNECTIVITY

IPLC – International Private Leased Circuit

IPLC provides a secure and reliable dedicated link offering point-to-point high-speed transmission. Using our "IPLC" service, you can, for example, connect your offices between two countries easily and effectively. At the same time, you can integrate your different communications applications, from voice to data, graphics to video conferencing, efficiently and competitively. We offer T1/E1, T3/DS3 and STM1/STM4/STM16 for different customer on different business needs.

MPLS VPN – Multiprotocol Label Switching

Our "MPLS VPN" solution makes sure that you stay connected to your offices, business partners and customers, not only in Hong Kong and Mainland China but also around the world. Building on our widespread experience and expertise, our global networks, world-leading telecommunications infrastructure and the most extensive "fibre-to-the-building" telecommunications network, "MPLS VPN" offers you a host of advantages. Based on different needs of customers, we offer flexible bandwidth on each point.

IP VPN

Our "IP VPN" is your ideal communications solution. It provides flexible and high bandwidth connectivity for point-to-point, point-to-multipoint or any other configuration, with bandwidths ranging from 1Mbps to 100Mbps, to meet all your communication needs.



For enquiry, please call **+852 8202 1511** or email sales@zonetel.com to contact our Dedicated Account Managers.

CONSULTANCY AND SOLUTION PROVIDER

Call Center Solution

ZONE can offers a complete and powerful call center solution with seamless integration to our VoIP phone system. ZONE can offer simple to sophisticated call routing options, complete supervisor capabilities and real time agent and call statistics, according to clients' requirement and SME requirements. Optional integrated products such as call-recording and end-to-end reporting are available for advance business activities. Furthermore, according to different specifications, ZONE can customize specific telecom solution for clients in order to meet their business needs.

ZONE call center solution can provide the following features:

1. Call routing
2. Call distribution
3. Call forwarding
4. Call monitoring
5. Call recording
6. Call report / CDR



Click2Call

Understanding that you've got a great web site and excellent products, you now need to encourage your potential customers to contact you. Let them talk to you free of charge from their landlines or mobiles by integrating ZONETEL's Click2Call on your web sites.

Key features:

- * It works with everyday telephones - your visitors do not need to install any software
- * You can define your business hour and our Click2Call automatically takes customer's voicemail outside office hour and sends to you as email. In other words, you don't need to buy a voicemail system separately
- * No hidden charge
- * No setup fee
- * No contract required
- * What is more, we can customize the look-and-feel of the Click2Call interface to match with your websites.



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